



Welcome to Reality Access

for Sanlam Group Risk

Members get to enjoy exclusive benefits and savings!

Wait, what's Reality Access for Sanlam Group Risk?

Anyone who is a member of a Sanlam Group Risk policy also gets to enjoy our Reality Access loyalty programme.

Reality Access for Sanlam Group Risk (SGR) is a loyalty programme that rewards members for living a financially responsible life.

Members are also provided with information, articles, calculators and tools to empower them to make the most of their money.

Reality Access is managed by Sanlam Reality, South Africa's second largest loyalty programme.



#1 Loyalty programme in the health & insurance sectors; best value for money








Best for customer satisfaction

(SAcsi 2018 independent survey; Milward Brown Brand Health Tracker 2016)

How do members get signed up?

Sanlam Group Risk (SGR) members automatically qualify, and are automatically signed up to enjoy the rewards of Reality Access.

Reality Access for SGR benefits table

 Burial Repatriation & Funeral Support	24/7 Helpline
	Arranging transport of mortal remains to final funeral home in South Africa
	Assistance with funeral arrangements
 Legal Assist	24/7 Legal advice helpline manned by qualified, in-house attorneys
	Assistance with standardised legal documents and direct legal consultation
	Referrals for face-to-face legal help, with the first 30 minutes free, as well as one free letter of demand and one free telephone call made on member's behalf
 Emergency Medical Response	24/7 Emergency helpline for you, your spouse and children whilst waiting for emergency services
	Emergency medical assistance and transportation by road or air in case of life-threatening situations
	Safe removal of children from accident scene and transfer of life-saving medication
 Trauma, Assault & HIV Assist	Telephonic assistance for general, non-emergency medical consultation and advice
	24/7 Emergency helpline for you, your spouse and children for trauma, assault and exposure to HIV
	Medical treatment for bodily injury caused by assault
 Discount coupons	Trauma support and HIV treatment immediately after accidental or violent exposure to HIV
	Trauma experts offer telephonic counselling and assistance
	Grocery discount coupons redeemable nationwide
 Wealth Sense: online tools, calculators & content for wellness	Monthly shopping discount codes via SMS
	Variety of consumer goods from Shoprite and Checkers
	Access 24/7
	Online calculators and tools
	Information relating to finances, safety and health

How do members access their benefits?

There are three easy ways!



Go to www.sanlamreality.co.za.

Simply log in using your membership or ID number and start exploring your benefits.

OR



Call **0860 732 548/9**.

Our call centre can help members access benefits and answer any specific questions they may have.

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Update your personal information to get access to exclusive offers and updates by emailing info@sanlamreality.co.za.

It's great to have you on board! Welcome to a truly rewarding way of living.

But there's more!

In addition, members can add more lifestyle benefits **from only R42/month**



Nu Metro tickets for just **R30**



Buy one ticket, and get one free up to **R80**



Save as much as **60%** on monthly fees with JustGym



Get help with tax returns; save up to **R599**

Members can upgrade their membership by calling **0860 732 548/9** or emailing info@sanlamreality.co.za

Managed by

Sanlam reality

Sanlam Reality, the brand name of our lifestyle programme, is managed by the company Real Futures (Pty) Ltd, which is a wholly owned subsidiary of Sanlam Ltd.